# VideoView+ Services



The VideoView+ services provide an easy-to-use, secure, and cost-effective solution to remotely connect to your cameras and DIVAR IP all-in-one systems from anywhere and at any time.
Leverage the power of the cloud to monitor your premises and get notified about any incidents.

## Functions

Connect your IP cameras and DIVAR IP all-in-one systems to Remote Portal to easily and securely access them with Video Security Client from all over the world. All camera connections and DIVAR IP connections are outbound and do not require port-forwarding settings.

**Notice**
**IP cameras**
VideoView+ for cameras does not support any 3rd party cameras.

### Live view

The VideoView+ services enable live remote streaming of up to eight concurrent IP cameras via Video Security Client or up to four concurrent cameras on the Android and iOS app clients. Furthermore, the VideoView+ services allow smooth control of PTZ cameras.

### Access to recordings

- Replay and export recorded video of up to eight cameras simultaneously from a DIVAR IP device or SD card source.



- Remote access to live video with Video Security Client
- Access to recordings and forensic search
- Instant push event notifications (iOS and Android) and event list
- 10 seconds event clip cloud recording for VideoView+ for cameras

- Use forensic search on cameras with our video analytics support to define search criteria and look for recorded events.

### Event Clip Cloud Storage

VideoView+ for cameras functions with video alarm recordings include a 30-day retention of 10-second alarm clips by default.
To avoid bandwidth issues with included alarm clip storage, it is recommended to actively lower false alarms by proper VCA configurations.

### Event notification

The event notification feature remotely informs users about triggered events via push notifications with Video Security Client.
Improve real-time decision making by optimizing your remote monitoring setup with VideoView+:

- Generate event lists (all OS platforms).
- Manage incidents and critical events on monitored sites.
- Enable push alarm notifications (iOS and Android) for swift and effective responses to alarm events.

### AI event description

For event notifications, users can enable the automatic generation of event descriptions using generative AI in the event notification settings.
These AI event descriptions are displayed in the event list and next to the event clip on all OS platforms, as well as in push alarm notifications on iOS and Android.

The AI-generated event descriptions are based on a fixed prompt that uses the result of the analytics run on the camera as the triggering event.
Per camera and month up to 100 event notifications with AI description are included in the standard VideoView+ license.

**VideoView+ for cameras: Event clip cloud recording**
With VideoView+ for cameras, benefit from 10-second event clip cloud recording with a 30-day retention time, keeping essential evidence safe for future investigation.

**VideoView+ for DIVAR IP: Dynamic Transcoding**
The Dynamic Transcoding technology, available on DIVAR IP systems, allows you to view your video immediately. Dynamic Transcoding decodes and re-encodes the data stream to a lower rate bit stream tailored to the bandwidth of the connection.
When the video is paused, the instant detail enhancement feature instantly displays the full resolution video.

**VideoView+ for DIVAR IP: Managing ONVIF cameras**
VideoView+ for DIVAR IP allows you to manage ONVIF cameras, connected to a DIVAR IP system, providing live view and access to the recordings.

## Installation/configuration notes

**Notice**

This software is not designed, intended, or authorized for use in any type of system or application in which the failure of the software could lead to a risk to health and safety of human lives. The user is responsible to verify that the software and its specified functionalities are suitable for the intended application, in particular with respect to accuracy, latency and availability.

## Technical specifications

### Dependencies

**Notice**

VideoView+ services can only be used with Video Security Client.

| | |
|---|---|
| Video Security Client | The app works on smartphones, tablets, and laptops running<br>• Android 9.0 or later with OpenGL ES 3.0 or later<br>• iOS 13 or later<br>• Microsoft Windows 10.1607 “Anniversary Update”(64-bit) or later |

### Connectivity

| | |
|---|---|
| Network | For best performance, a fixed internet connection should be used to connect devices to Remote Portal. Cellular internet connections may be used but they can impact performance or availability. |
| Browser | The browser-based interfaces of Remote Portal are best displayed with contemporary browsers:<br>• Google Chrome<br>• Firefox<br>• Microsoft Edge<br>**NOTE**: JavaScript must be enabled. |

### Compatibility

| Device | Minimum firmware/software version |
|---|---|
| Proprietary IP cameras | Firmware version 6.40 or later<br>• CPP13 cameras: firmware version 8.90.0 or later<br>• CPP14 cameras: firmware version 8.80.0 or later |
| DIVAR IP all-in-one 4000, DIVAR IP all-in-one 5000, DIVAR IP all-in-one 6000, DIVAR IP all-in-one 7000 (DIP-72 series, DIP-73 series and DIP-74 series) | • DIVAR IP System Manager version 2.5.0 or later<br>• BVMS version 13.0 |

## Ordering information

**CBS-MOBILE VideoView+ for 1 camera, 1yr**
License to enable VideoView+ services for one camera for 1 year.
Order number **CBS-MOBILE**

**CBS-MOBILE-3Y VideoView+ for 1 camera, 3yr**
License to enable VideoView+ services for one camera for 3 years.
Order number **CBS-MOBILE-3Y**

**CBS-MOBILE-5Y VideoView+ for 1 camera, 5yr**
License to enable VideoView+ services for one camera for 5 years.
Order number **CBS-MOBILE-5Y**

**CBS-MOBILE-DIP4 VideoView+ for DIP 4000, 1yr**
License to enable VideoView+ services for one DIVAR IP all-in-one 4000 system for 1 year.
Order number **CBS-MOBILE-DIP4**

**CBS-MOBILE-DIP5 VideoView+ for DIP 5000, 1yr**
License to enable VideoView+ services for one DIVAR IP all-in-one 5000 system for 1 year.
Order number **CBS-MOBILE-DIP5**

**CBS-MOBILE-DIP6 VideoView+ for DIP 6000, 1yr**
License to enable VideoView+ services for one DIVAR IP all-in-one 6000 system for 1 year.
Order number **CBS-MOBILE-DIP6**

**CBS-MOBILE-DIP7 VideoView+ for DIP 7000, 1yr**
License to enable VideoView+ services for one DIVAR IP all-in-one 7000 system for 1 year.
Order number **CBS-MOBILE-DIP7**



Data subject to change without notice | 202609211138 | V8 | September 21, 2026
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